

CBE 800-868-9005
www.cbesc.com
Carolina Business Equipment
We're what your office needs.

Your Technology Partner

FULLY MANAGED IT



Do these issues plague your business?

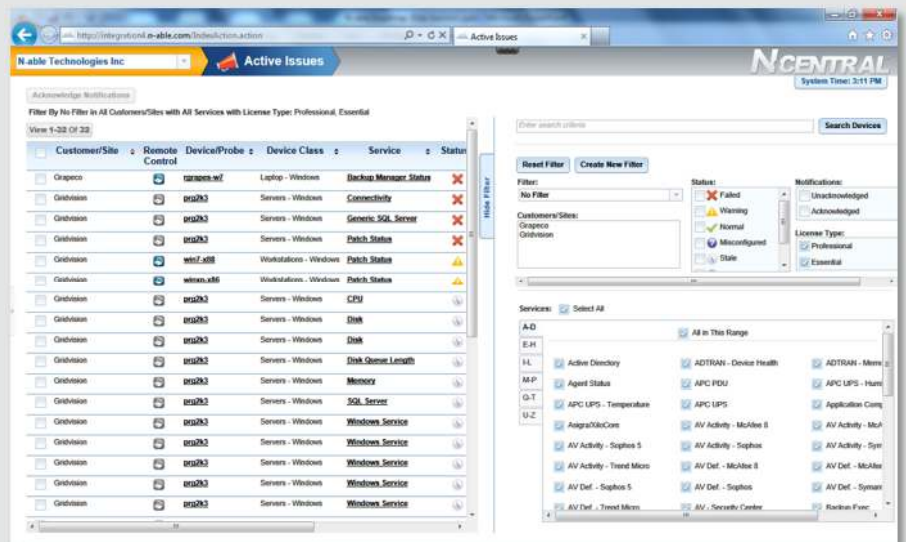
- **No Technology Plan?**
Does your organization need a strategy for how technology can best serve you in the future?
- **IT Budget Crunch?**
Under pressure to reduce IT costs, increase value or maximize profitability?
- **Management Struggles?**
Need to find a more efficient way to manage your company's technology?

Program Advantages:

- **Increased Productivity:**
Adopting a holistic view of your business' technology use, CBE empowers your team to be fully productive by minimizing and eliminating failures that could impact your business.
- **Reduced Network Downtime Through Proactive Maintenance:**
Continuous monitoring combined with dynamic proactive preventative maintenance and remote assistance, CBE's fully managed IT services keeps your systems running at peak efficiency and directs your team to take action, often before problems occur. Because CBE's team knows your systems and our field team is highly responsive, if a failure or an issue occurs our response time and remediation is greatly decreased

A True IT Partnership

Total IT peace of mind. Your time is precious. You have more important issues to deal with than your computer systems and network. IT is a critical enabler to your business and needs attention to ensure it's running predictably, optimally and securely. CBE's fully managed program is the ideal solution for an organization like yours, an organization that demands the utmost in network reliability & quality service.



Total Proactive IT support and management for a fixed monthly price – it's that simple. CBE provides all of the benefits of an internal IT department for a fraction of the price of staffing one yourself. We reduce the business impact of IT failures by minimizing their occurrence, and any unforeseen issues are dealt with as a top priority. All aspects of your network are covered: security, data protection & system health.

When you outsource the management of your important IT resources to CBE, we look at this as a partnership. Our comprehensive approach means we are your IT department. By optimizing your network's performance, it will work at the peak efficiency and reliability levels that your business demands, allowing you to focus on running your business, not your network. Security, networking, data protection and user support - we handle it all for a single, predictable price.

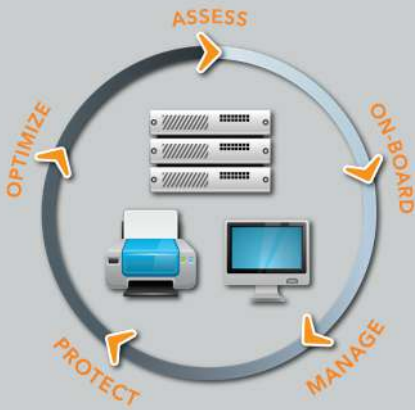
"CBE's Proactive IT solution suits my business needs and ensures we have maximum uptime while avoiding issues affecting our business."

R. Mitchell, Owner, Carolina Comfort

WORRY-FREE MANAGED IT SERVICES



Device Lifecycle Management



Spam infected Malware, once on the desktop, leaves your entire business at the mercy of the employee doing the right thing.

Outdated patching, viruses, security issues, improper settings, external penetration, poor backup strategy, hardware outages and many other potential problems can cost your company needlessly. CBE can defend against these problems before they occur.

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CBE Program Features

- Advanced Performance Monitoring**
 Ensures all of the systems and critical network devices that comprise your business network are healthy and functioning reliably and optimally.
- Scheduled Preventative Maintenance**
 Ensures your servers, PCs and other vital network devices function optimally, improving reliability and security.
- Quarterly IT Review**
 Dedicated time to review reports and issues that are important to the ongoing performance of your business. We translate technology into business terms.
- Real Time Optimization**
 Keeps your infrastructure optimized through our enterprise-class technology. Critical issues are identified, reported, and resolved in real time.
- Security and Backup Management**
 Keeps your environment secure, protected and available through industry best-practices.
- Unlimited Remote and Onsite Support**
 Ensures the utmost in business stability and reliability. CBE covers all network, server & workstation support.

| Program Elements | Included Services |
|----------------------------|---|
| Managed Server | <ul style="list-style-type: none"> 24x7 Advanced Performance Monitoring Server Configuration Management Microsoft and 3rd Party Patch Management Real Time Server Optimization Scheduled Preventative Maintenance Optional - Key Application Maintenance |
| Managed Workstation | <ul style="list-style-type: none"> 24x7 Advanced Performance Monitoring Workstation Configuration Management Microsoft and 3rd Party Patch Management Real Time Workstation Optimization Scheduled Preventative Maintenance |
| Managed Network | <ul style="list-style-type: none"> Firewall Management and Maintenance Router and Switch Performance Monitoring |
| Managed Security | <ul style="list-style-type: none"> Anti-Virus Monitoring and Management Anti-Spam Monitoring and Management Regular Vulnerability Scan and Report |
| Managed Backup | <ul style="list-style-type: none"> Backup Deployment and Configuration Backup Performance Monitoring Backup Software Updates Scheduled Backup Jobs Optional - Data Center Replication & Disaster Recovery Planning |
| Managed Support | <ul style="list-style-type: none"> Monthly Network Health Reports Quarterly IT Review and Planning Unlimited Network, End-user and Network Support |

Stop Buying Downtime – Invest in Uptime

Call Today for a Custom Quote